

### TEXAS TECH UNIVERSITY SYSTEM

# Office of Audit Services

Annual Audit Plan For the Year Ending August 31, 2015

Kimberly F. Turner, CPA *Chief Audit Executive* 

August 7, 2014

## Table of Contents



Transmittal Letter	3
Mission Statement	4
Quality Assurance	5
Performance Measures	6
Risk Assessment Process	7
Allocation of Time	8
Planned Engagements	9-13
Nature of Work	14-15
Audit Process	16-17

### **Transmittal Letter**



August 7, 2014

Mr. L. Frederick "Rick" Francis Audit Committee Chair, Texas Tech University System Board of Regents

We are pleased to submit the annual plan of the Office of Audit Services of Texas Tech University System for the year ending August 31, 2015. The plan includes audits that are required by statute or administrative policy, assistance required by external auditors, audits that are currently in progress, and planned engagements based on our assessment of risk. We have scheduled approximately twenty-five percent of our time for assisting management with additional requests, special investigations, follow-up on implementation of prior audit recommendations, and other value-added work.

We appreciate the support you offer us in the performance of our responsibilities and formally request that you approve this plan.

Sincerely,

Kimberly F. Turner, CPA Chief Audit Executive

Approved by: <u>L. Frederick "Rick' Francis</u> August 7, 2014 Mr. L. Frederick "Rick" Francis



The mission of the Office of Audit Services is to assist the Board of Regents and other units of the Texas Tech University System in identifying, avoiding, and mitigating risks.



We have instituted a continuous quality improvement control effort as required by internal auditing standards. We evaluate the quality of our services by

- completing a self-assessment questionnaire at the end of each engagement;
- measuring our performance against predetermined benchmarks that encourage excellence;
- surveying our clients regarding their level of satisfaction with the services we have provided;
- completing an annual assessment of our quality assurance program as required by generally accepted government auditing standards;
- completing a periodic self-evaluation of our office's operations to gauge compliance with internal audit standards; and
- submitting to periodic assessment by peer review teams comprised of experienced higher education audit professionals.



The staff members of the Office of Audit Services developed goals to encourage excellence and promote accountability. To measure our achievement of those goals, we developed a series of performance measures. We analyze our progress quarterly related to our overall goals by reviewing the achievement of the following performance measures.

- Ensure the annual risk assessment process identifies significant risks and our audit work helps mitigate those risks.
- Complete engagements outlined in the annual audit plan to cover risks identified in the risk assessment.
- Achieve superior client satisfaction.
- Achieve time budgets and internally and externally imposed engagement deadlines.
- Effectively utilize resources.
- Effectively and timely complete the audit process.

## **Risk Assessment Process**



7

The Office of Audit Services allocates its resources in a manner that is consistent with the mission and goals of Texas Tech University System and its components. In accordance with the Texas Internal Auditing Act (V.T.C.A., Government Code, §2102.005), we have prepared this audit plan based on the results of a formal risk assessment process.

The risk assessment process undertaken to prepare this annual plan was multi-layered. First, management of Texas Tech University System, Texas Tech University, Texas Tech University Health Sciences Center, Angelo State University, and Texas Tech University Health Sciences Center at El Paso, respectively, assessed risk across the institutions. The institutions used varying methodologies for development of their risk assessments, but all of the processes included the consideration of strategic goals and related processes.

Our office also gave input into the risk process for the components of Texas Tech based on individual interviews with senior level officials, institutional knowledge, information from past audit and management advisory engagements, and knowledge of nationwide trends and occurrences in higher education and academic healthcare.

The result of these assessments was the identification of strategic, financial, operational, compliance, reputational, and environmental risks facing each institution. In the development of this annual plan, we considered the most significant risks and included audits and other engagements that could reduce the likelihood or impact of the risks and/or assist in clarifying risks at a more granular level.



Our staff consists of 16 audit professionals. After consideration of estimated time for staff meetings, continuing professional education, holidays, and annual leave, we determined our allocable chargeable time to be approximately 19,200 hours.

Of this time, approximately 2,500 hours will be dedicated to performing required audits, assisting external auditors, and completing other mandatory projects. Additionally, 1,300 audit hours are needed to complete engagements from the fiscal year 2014 annual audit plan that are in progress at year-end. We have set aside 25 percent of total chargeable time (approximately 4,900 hours) for unscheduled projects and other value-added work, including board and management requests, investigations, committee service, follow-up on prior audits, and special projects. The remaining 10,500 audit hours have been allocated to the projects determined through the risk assessment process. The risk-based engagements as well as the required audits are listed on pages 9-13.

### **Planned Engagements**



#### Texas Tech University System and Components

**Construction Project Expenses Office of Investments** Data Analysis **Chancellor's Office CPRIT** Grant Funds Texas Tech Foundation. Inc. Financial Statements Regents, Chancellor, and Presidents Travel and Other Expenses Multihazard Emergency Plan Safety and Security Audit **Risk Management Assessment** Office of Audit Services Annual Report Office of Audit Services Annual Plan Office of Audit Services Quality Assurance Activities Review Office of Audit Services Self-Assessment Office of Audit Services External Quality Assessment State Auditor's Office and Comptroller's Office Misc. Projects Audit Report Follow-Up Procedures and Reporting

Financial/Compliance Operational/Financial **Risk Assessment** Management Advisory Financial/Compliance Financial Compliance Compliance **Risk Management** Compliance Compliance Compliance Compliance Compliance Miscellaneous Follow-Up



#### Texas Tech University

Title IX Compliance **Intercollegiate Athletics** The Institute for Environmental and Human Health Vehicle Fleet Management Contract Compliance Division of Undergraduate Education & Student Affairs Vietnam Center and Archive Center in Seville Accounts Receivable Balance Sheet Review **SACS** Financial Statement Review Athletics Financial Agreed-Upon Procedures Texas Tech Public Broadcasting Financial Statements Football Attendance Certification

Compliance Financial/Compliance Financial/IT **Operational/Controls** Financial/Compliance Financial/Operational Financial/Controls Financial/Controls **Financial/Controls** Financial Financial Financial Compliance



#### Texas Tech University Health Sciences Center

Title IX Compliance Institutional Compliance Office RSAM Risk Assessment Processes Permian Basin Medical Practice Income Plan Business Office Accounts Receivable Balance Sheet Review Controlled Substances Information Technology Processes School of Medicine Clinical Departments Contract Compliance Lubbock Willed Body Program Correctional Managed Health Care Contract Compliance Operational/Compliance IT/Controls Controls Financial/Controls Controls/Compliance IT/Controls Financial/Operational Compliance Compliance Compliance



#### Texas Tech University Health Sciences Center at El Paso

Title IX Compliance Faculty Credentialing Process Collection Agency Processes Medical Practice Income Plan Revenue Distribution Processes President's Office Centricity Business Implementation Financial Reporting Controls El Paso Willed Body Program Compliance Compliance/Operational Financial/Controls Financial/Controls Management Advisory IT/Controls Financial/Controls Compliance



#### Angelo State University

Title IX Compliance Facilities Management Office of Development Food Services Contract Accounts Receivable Balance Sheet Review University Health Clinic and Center for Counseling Services Carr Foundation Royalty Payments Carr Foundation Financial Statements Joint Admission Medical Program Grants Compliance Operational/Financial Operational/Compliance Financial/Compliance Financial/Controls Operational/Controls Operational/Financial Financial Compliance



The Office of Audit Services evaluates and contributes to the improvement of governance, risk management, and control processes. The nature of the activities is determined by a risk assessment process undertaken annually with the input of senior management and the Board of Regents. Additionally, management advisory engagements may be planned to improve the management of risks, to add value, and to improve Texas Tech's operations.

The Office of Audit Services' assessments and recommendations for improving Texas Tech's governance, risk management, and control processes are for the purpose of accomplishing the following objectives:

- Promoting appropriate ethics and values within Texas Tech and its components
- Ensuring effective organizational performance management and accountability
- Communicating risk and control information to appropriate areas
- Coordinating the activities of and communicating information among our office, the Board of Regents, external auditors, and management



The Office of Audit Services evaluates risk exposures and the effectiveness of controls relating to Texas Tech's governance, operations, and information systems regarding the

- achievement of strategic objectives;
- reliability and integrity of financial and operational information;
- effectiveness and efficiency of operations and programs;
- safeguarding of assets; and
- compliance with laws, regulations, policies, procedures, and contracts.

During the planning phase of each engagement, we determine the scope of work to be performed based on a unit-level assessment of risk. For most engagements, we will conduct an entrance conference and/or provide an engagement letter in order to communicate the scope and objectives of our audit to the management personnel involved.

The Institute of Internal Auditors, International Professional Practices Framework. (Altamonte Springs: The Institute of Internal Auditors, 2013). pp 29-32





Audits are performed in three general phases: planning, fieldwork & review, and reporting. As indicated earlier, the success of our efforts is monitored through a broad internal and external quality assurance program. The illustration on the following page documents the procedures normally employed in the performance of an audit.

## Audit Process (continued)



#### Planning

- Select engagement team
- Perform engagement risk assessment with input from the client, management, and audit team members
- Develop audit scope and objectives
- Document anticipated deliverables
- Prepare audit program
- Hold entrance conference



#### Fieldwork & Review

- Develop and perform detailed testing
- Document and evaluate processes and controls
- Interview client staff members
- Perform other audit procedures to meet audit objectives
- Review work papers for completeness and accuracy
- Evaluate audit evidence and develop conclusions
- Communicate with client on an ongoing basis

#### Reporting

- Document strengths and opportunities for improvement
- Communicate with client management regarding audit results
- Develop recommendations
- Prepare draft report
- Obtain management's plan of action to address issues
- Prepare final report
- Evaluate audit performance
- Follow up on implementation of action plans

