

Texas Tech University System
Communication Services
Organizational Chart
October 1, 2022

Kay Rhodes
 Associate Vice Chancellor, CIO

Jimmy Holland
 Managing Director

Eddie Morales
 Enterprise IT Project Manager
Project Management & ITIL Policy

Carlos Casarez
 Assistant Managing Director
Service Delivery

Richard Pickens
 Assistant Managing Director
System Development & Support

Teresa Woodruff
 Business Manager
Business Operations

Rhonda Cypert
 Unit Manager
Customer Relationship Management (CRM)

Casey Jones
 Enterprise IT Consultant I
Service Desk

Mark Wright
 Enterprise System Analyst III
El Paso Campus

Sandra Bagwell
 Lead Analyst

Dru Franco
 Sr. Analyst

Judy Keesee
 Sr. Analyst

Service Delivery

Cynthia Young
 Specialist IV

Karen Carrasco
 IT Support Specialist II

Laura Cantu
 IT Support Specialist II
 Tier I

Michelle Lane
 IT Support Specialist II
 Tier I

JR Correa
 IT Support Senior Technician
 Tier II

Mike Smith
 Technician III
 Tier II

Saul Sosa
 Enterprise System Analyst II
 Tier III

Maria Vega-Colin
 Enterprise System Analyst I
 Tier III

Danelle Ramirez
 Enterprise System Analyst II
 Tier III

Manny Ferrer-Labron
 Enterprise System Analyst II
 Tier III

Steven Pilger
 Enterprise System Analyst I
 Tier III

CRM

