TEXAS TECH UNIVERSITY SYSTEM
Technology Operations & Systems Management (TOSM)
Major Areas of Support
March 1, 2019

Technology Operations & Systems Management (Bryan Carson)

Technology Operations & Systems Management (Dustin Jordan)

Security (Bill Brown)
- Centralized logging
- File auditing
- Encryption
- PCI
- Data Center Security

Scanning Services (Lisa Gould)
- Scantron scanning
- Receptionist
- Business office support

Data Center Operations (Ryan Curry)
- Enterprise server backup/restore
- TechShare
- Virtual server hosting
- Departmental websites
- Search appliance
- Server consulting
- Data center operations
- Cloud technologies

Database Systems (Joe Stahmer)
- Database backups
- Database consulting
- Database security
- Database hosting
  - MS SQL
  - Oracle
  - MySQL

Enterprise Systems (John Eads)
- Core Banner services
- Banner ancillary services
- TTUS Sharepoint
- TimeClockPlus
- PAAS
- Container technologies

Enterprise Applications (Danette Munson)
- Enterprise application installation, deployment, and support
- Upgrades and patches
- ERP database refreshes
- Integration support
- Operational Data Store (ODS) & Enterprise Data Warehouse (EDW)
- Clean Address
- SCM and OpenMake
- eCRT
- International Student and Scholar Management (ISSM)

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