

OUR VALUES



ONE TEAM

UNITE TO ACHIEVE OUR MISSION

- Empower and energize one another to create positive growth
- Collaborate through open communication
- Hold ourselves and each other accountable by giving and accepting constructive feedback
- Foster a fun and healthy environment that encourages team spirit
- Recognize and celebrate contributions and achievements

KIND HEARTED

EXCEED EXPECTATIONS WITH A KIND HEART, HELPING HANDS AND A POSITIVE ATTITUDE

- Assume good intentions
- Listen first to understand
- Treat all consistently with compassion and dignity
- Acknowledge each other with courtesy
- Respond rather than react

INTEGRITY

BE HONORABLE AND ACCOUNTABLE EVEN WHEN NO ONE IS LOOKING

- Be honest regardless of the outcome
- Make ethical choices in every situation
- Build trust by modeling respect and honoring commitments
- Be transparent in your purpose, expectations and actions
- Protect and conserve institutional resources

VISIONARY

NURTURE INNOVATIVE IDEAS, BOLD EXPLORATIONS AND A PIONEERING SPIRIT

- Promote a transformative environment that embraces appropriate risk
- Be resilient and confident when faced with challenges
- Inspire continuous curiosity
- Demonstrate and inspire commitment to lifelong learning and personal development

BEYOND SERVICE

CREATE AND DELIVER POSITIVE DEFINING MOMENTS

- Anticipate the needs of each individual and respond with empathy and a generous heart
- Invest in the well-being, safety and success of others by going the extra mile
- Drive meaningful outcomes through collaboration and action
- Deliver excellence in everything we do

